

FAQ

For Laptop

Link failed error

1. Update your web browser
2. Weak Network connection
3. Click on updated class link

Clear Browsing data and Cookies

1. On your computer, open Chrome.
2. At the top right, click More ⋮.
3. Click More tools > Clear browsing data.
4. Select the types of information you want to remove.
5. Click Clear data

For Mobiles

Not able to submit google form assignment

1. Select google chrome browser

2. You have to login in google chrome with school id go to google chrome > click on vertical three dots at upper right corner of browser > select settings > click on sync and google services > select current user id > sign out and turn off sync > continue > click sign in to chrome > click on account > select school id > continue

Not able to join meeting

1. Always login with school id in google meet

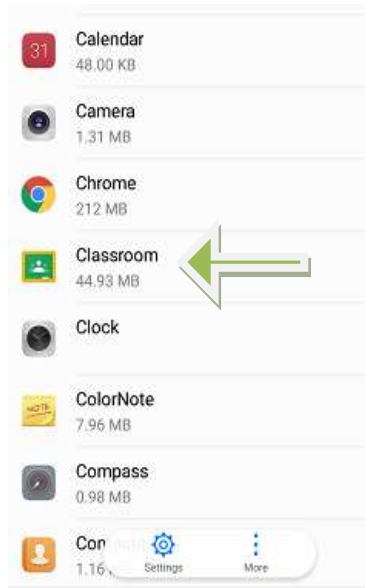
2. By default browser setting, change the default mobile browser

Go to mobile settings > select app manager > select application google classroom > select open by default > click on open the supported link in an app > click allow

Step 1:



Step 2:



Step 3:



Step4

